



**Permanent Committees**

- Consultative Committee.
- Open Market Operations Committee.
- IT Steering Committee.
- Investment Committee.

**Board of Directors**

**Governor  
Dr. Adel Al-Sharkas**

**Governor's Office**

• Risk Management and Compliance Committee.

• Audit Committee.

**Deputy Governor / Dr. Khaldoun Al-Wshah**

**Deputy Governor / Mr. Ziad Ghanma**

**Permanent Committees**

- Credit and Financing Facilities.
- Financial Technology and Innovation in Banking and Financial Sector.
- Risk Management and Compliance.

**Permanent Committees**

- Business Continuity Management.
- Human Resources.
- Financial Stability.
- Information Security and Cyber Security.

**Internal Audit Dept.**

- Operations Auditing Teams.
- Information Systems Auditing Teams.
- Studies and Documentation Div.
- Quality Assurance and Improvement Div.

**Administrative Dept.**

- Administrative Support Div.
- Buildings and Project Management Div.
- Maintenance Div.
- Corporate Communication and External Relation Div.
- Logistical Services and Event Management Div.
- Administrative Services Div.
- Correspondence and Documentation Div.
- Interior Security Unit.

**Research Dept.**

- Monetary Policy Div.
- National Account and Prices Div.
- Domestic Economy Div.
- Public Finance Div.
- Arabic and International Economy Div.
- Regional and International Institutions and Organizations Div.
- Balance of Payments Div.
- Economic Modeling Div.
- Statistics Div.
- Monetary and Financial Statistics Div.
- Library.

**Open Market Operations and Public Debt Dept.**

- Primary Issues Div.
- Open Market Operations Div.
- Islamic Monetary Operations and Instruments Div.
- Supporting Operations Div.
- Analysis and Development Div.
- Advances and Financing Studies Div.
- Advances and Financing Implementation Div.

**Oversight and Supervision on National Payment Systems Dept.**

- Functional Oversight and Supervision Groups on Payment Systems Operators and Service Providers.
- Technological Oversight and Supervision Groups on Payment Systems Operators and Service Providers.
- Licensing Div.
- Studies and Policies Div.
- Analysis and Monitoring Div.
- Fintech and Innovation Div.

**Currency Issue Dept.**

- Cash Processing Groups.
- Currency Management Div.
- Strong Rooms and Tellers Management Div.
- Currency Settlements and Safe Custody Div.
- Currency Museum.
- Quality Management Div.

**Financial Consumer Protection Dept.**

- Supervision and Examination on Bank Groups.
- Supervision and Examination on Non-Bank Financial Institution Groups.
- Complaints Handling Div.
- Legislation and Studies Div.
- Financial Awareness and Literacy Div.
- Operations and Cheques.

**Risk Management and Compliance Dept.**

- Operational Risk Management Div.
- Financial Risk Management Div.
- Compliance Div.
- Business Continuity Management Div.
- Studies and Analysis Div.
- Information and Business Technology Risk Management Div.

**Unit of Financial Computer Emergency Response Team**

- Strategic Studies and Policies Div.
- Awareness and Communication Div.
- Intelligence and Operation Div.

**Legal Department**

- Legal Consultations Div.
- Litigation and Agreements Div.
- Studies and Legal Translation Div.
- Legislation Div.

**Insurance Supervision Dept.**

- Supervision of Insurance Companies Groups.
- Supervision of Insurance Services Providers Groups.
- Compliance and Legislations Div.
- Studies Div.
- Insurance Disputes Resolutions Div.

**Finance Companies and Credit Bureaus Supervision Dept.**

- Finance Institutions and Credit Bureaus Examination Groups.
- Licensing Div.
- Studies and Legislation Div.

**Banking Supervision Dept.**

- Examination on Bank Groups.
- Information and Related Technology Supervisory Group.
- Licensing Div.
- Banking Studies Div.
- Management and Data Analysis Div.
- Follow Up Officer For Banks Under Liquidation.

**Human Resources Dept.**

- Planning and Organization Div.
- Training and Development Div.
- Personnel Div.
- Payroll and Personal Expenditures Div.
- Housing, Savings and Compensations Div.
- Medical Services Div.
- Medical Clinic.
- Knowledge Management Div.

**Investments & Foreign Operations Dept.**

- Investment Div.
- Settlements Div.
- L/C's and Payment Agreements Div.
- Foreign Transfers and Banknotes Div.
- External Loans and Grants Div.
- Correspondent Banks Div.
- Foreign Accounts Div.
- Middle Office and Systems Administration.
- Banking Operations Div.

**Supervision of Anti-Money Laundering and Terrorism Financing Dept.**

- AML/CFT Supervision.
- Anlys and Follow-up Div.
- Studies and Legislation Div.

**Payment Systems, Domestic Banking Operations and Financial Inclusion Dept.**

- Large Value Payment and Settlement Systems Management Div.
- Retail Payment and Clearing Systems Management and E-Payment Services.
- Financial Inclusion.
- Back-Office and Settlements Div.
- Cheques Clearing Management Div.
- Accounts Management Div.
- Public and Customers Front Office Div.

**Financial Stability Dept.**

- Systemic Risk and Macro Prudential Analysis Div.
- Financial Stability Div.

**Information Security and Cyber Security Dept.**

- Information Security Div.
- Cyber Security Div.
- Information Security Studies and Communications Div.

**Irbid Branch**

- Domestic Accounts and Payments Div.
- Treasury Div.
- Administrative and Financial Affairs Div.
- Central Accounting Div.
- Technical Support and Operations Div.

**Aqaba Branch**

- Domestic Accounts and Payments Div.
- Treasury Div.
- Administrative and Financial Affairs Div.
- Central Accounting Div.
- Technical Support and Operations Div.

**Money Exchange Supervision Dept.**

- Examination Groups.
- Licensing Div.
- Analysis and Supervision Div.
- Studies and Legislations Div.
- Money Exchange Statistics Div.

**Information Technology Dept.**

- Software Development Groups.
- Office Support and Computer Services Div.
- Operations Div.
- Infrastructure Div.
- Support Systems Div.
- Network Administration Div.
- IT Security Div.
- Database Administration Div.
- E-Government and Acquired Systems Administration Div.
- Quality Assurance Div.
- Information System Library.

**Financial Dept.**

- Accounting and Financial Systems Div.
- Studies and Financial Planning Div.
- Administrative Expenditures and Settlements Div.
- Electronic Paying Communication Div.
- Agreements and Contracts Management Div.
- Major Tenders Management Div.
- Local Tenders Management Div.
- Purchasing Management Div.
- Fixed Asset Management and Supplies Warehouse Div.