

 Risk Management and Compliance Committee.

Audit Committee.

**Board of Directors** 

Governor Dr. Adel Al-Sharkas

Permanent Committees

- Consultative Committee.
- Open Market Operations Committee.
- IT Steering Committee.
- Investment Committee.

## Deputy Governor / Dr. Khaldoun Al-Wshah

### Internal Audit Dept.

- Operations Auditing Teams.
- Information Systems Auditing Teams.
- Studies and Documentation Div.
- Ouality Assurance and Improvement Div.

### Administrative Dept.

- Administrative Support Div.
- Buildings and Project Management Div
- Maintenance Div.
- Corporate Communication and External Relation Div.
- Logistical Services and Event Management Div.
- Administrative Services Div.
- · Correspondence and Documentation Div.
- Interior Security Unit.

### Human Resources Dept.

- Planning and Organization Div.
- · Training and Development Div.
- · Personnel Div. Payroll and Personal
- Expenditures Div.
- · Housing, Savings and Compensations Div.
- Medical Services Div.
- Medical Clinic.
- · Knowledge Management Div.

### Money Exchange Supervision Dept.

- Examination Groups.
- · Licensing Div.
- Studies and Legislations Div.
- Money Exchange Statistics Div.
- Money Exchange Notifications Div.

### **Unit of Financial Computer Emergency Response Team**

- · Strategic Studies and Policies Div.
- · Awareness and
- Communication Div.
- Intelligence and Operation Div.

### Permanent Committees

- · Credit and Financing Facilities.
- Risk Management and Compliance.
- Financial Technology and Innovation in Banking and Financial Sector.

- Monetary Policy Div. · National Account and Prices Div.
- Domestic Economy Div.

Research Dept.

- Public Finance Div.
- · Arabic and International Economy Div.
- Regional and International Institutions and Organizations Div.
- Balance of Payments Div.
- · Economic Modeling Div.
- Statistics Div.
- Monetary and Financial Statistics Div.
- Library.

## Information Technology Dept.

- Software Development Groups.
- Office Support and Computer Services Div.
- Operations Div.
- Infrastructure Div.
- Support Systems Div.
- Network Administration Div.
- IT Security Div.
- Database Administration Div.
- E-Government and Acquired Systems Administration Div.
- Quality Assurance Div.
- IT Equipments Information and Licenses Management Div.

### Risk Management and Compliance Dept.

- Operational Risk Management Div.
- Financial Risk Management
- Compliance Div.
- Business Continuity Management Div.
- Studies and Analysis Div.
- Information and Business Technology Risk Managment

### Open Market Operations and Public Debt Dept.

Governor's Office

- · Primary Issues Div.
- Open Market Operations Div.
- Islamic Monetary Operations and Instruments Div.
- Supporting Operations Div.
- Analysis and Development Div.
- · Advances and Financing Studies Div.
- Advances and Financing Implementation Div.

### Financial Consumer **Protection Dept.**

- Supervision and Examination on Bank Groups.
- Supervision and Examination on Non-Bank Financial Institution Groups.
- Complaints Handling Div.
- Legislation and Studies Div. · Financial Awareness and
- Literacy Div. Operations and Cheques.

### Currency Issue Dept.

- Cash Processing Groups.
- Currency Management Div.
- Strong Rooms and Tellers Management Div.
- Currency Settlements and Safe Custody Div.
- Currency Museum.
- Ouality Management Div.

### Payment Systems, Domestic **Banking Operations and Financial Inclusion Dept.**

- Large Value Payment and Settlement Systems Management Div.
- Retail Payment and Clearing Systems Management and E-Payment Services.
- Financial Inclusion.
- · Back-Office and Settlements Div.
- Cheques Clearing Management Div.
- Accounts Management Div.
- Public and Customers Front Office Div.

### Financial Dept.

- · Accounting and Financial Systems Div.
- Financial Planning and Studies
- Administrative Expenditures and Settlements Div.
- Electronic Paying Communication Div.
- Agreements and Contracts
- Management Div.
- Major Tenders Management Div. • Local Tenders Management Div.
- Purchasing Management Div. Fixed Asset Management and
- Supplies Warehouse Div.

# Insurance Supervision Dept.

- Supervision of Insurance Companies Groups.
- Supervision of Insurance Services Providers Groups.
- Compliance and Legislations Div.
- Studies Div.
- Insurance Disputes Resolutions

### Oversight and Supervision on **National Payment Systems** Dept.

- Functional Oversight and Supervision Groups on Payment Systems Operators and Service Providers.
- · Technological Oversight and Supervision Groups on Payment Systems Operators and Service Providers.
- Licensing Div.
- · Studies and Policies Div.
- · Analysis and Monitoring Div. · Fintech and Innovation Div.

### Finance Companies and **Credit Bureaus Supervision** Dept.

- Finance Institutions and Credit Bureaus Examination Groups. Licensing Div.
- · Studies and Legislation Div.

## Investments & Foreign Operations Dept.

- Investment Div.
- Settlements Div.
- L/C's and Payment Agreements Div.
- Foreign Transfers and Banknotes Div. External Loans and Grants
- Correspondent Banks Div. Foreign Accounts Div.
- Middle Office and Systems Administration.
- Banking Operations Div.

# Supervision of Anti-Money

### Aqaba Branch

- Domestic Accounts and Payments
- Treasury Div.
- Administrative and Financial Affairs Div.
- Central Accounting Div. Technical Support and Operations

## Financial Stability Dept.

- Systemic Risk and Macro Prudential Analysis Div.
- Financial Stability Div. Banking Crises Management

### Information Security and Cyber Security Dept.

- Information Security Div.
- · Cyber Security Div. • Information Security Studies and Communications Div.

## Irbid Branch

- Domestic Accounts and Payments
- Div. Treasury Div.
- Administrative and Financial Affairs Div.
- Central Accounting Div.
- Technical Support and Operations

### Permanent Committees

· Business Continuity Management.

Deputy Governor / Mr. Ziad Ghanma

- Human Resources.
- Financial Stability.
- Information Security and Cyber Security.

## **Legal Department** Legal Consultations Div.

- Litigation and Agreements Div Studies and Legal Translation
- Legislation Div.

### **Banking Supervision Dept.**

- · Examination on Bank Groups.
- Information and Related Technology Supervisory Group.
- Licensing Div.
- Banking Studies Div. Management and Data Analysis Div.
- Systems Administration Div. Follow Up Officer For Banks
- Under Liquidation.

## Laundering and Terrorism Financing Dept.

- AML/CFT Supervision.
- Analys and Follow-up Div.
- Studies and Legislation Div.