

 Risk Management and Compliance Committee.

• Audit Committee.

Governor's Office

Governor Dr. Adel Al-Sharkas

Board of Directors

Permanent Committees

- Consultative Committee.
- Open Market Operations Committee.
- IT Steering Committee.
- Investment Committee.

Internal Audit Dept.

- Operations Auditing Teams.
- · Information Systems Auditing Teams.
- Studies and Documentation Div.
- Quality Assurance and Improvement Div.

Administrative Dept.

- Administrative Support Div.
- Buildings and Project Management
- Maintenance Div.
- Corporate Communication and External Relation Div.
- Logistical Services and Event Management Div.
- Administrative Services Div.
- · Correspondence and Documentation Div.
- · Interior Security Unit.

Human Resources Dept.

- Planning and Organization Div. Training and Development Div.
- Personnel Div.
- Payroll and Personal Expenditures Div.
- Housing, Savings and
- Compensations Div. · Medical Services Div.
- · Medical Clinic.
- Knowledge Management Div.

Money Exchange Supervision Dept.

- Examination Groups.
- Licensing Div.
- Studies and Legislations Div.
- Money Exchange Statistics Div.
- Money Exchange Notifications Div.

Unit of Financial Computer Emergency Response Team

- · Strategic Studies and Policies Div.
- · Awareness and Communication Div.
- · Intelligence and Operation Div.

Deputy Governor / Dr. Khaldoun Al-Wshah

Permanent Committees

• Credit and Financing Facilities.

• Risk Management and Compliance.

Research Dept.

- Monetary Policy Div.
- · National Account and Prices Div.
- Domestic Economy Div. Public Finance Div.
- Arabic and International
- Economy Div. Regional and International
- Institutions and Organizations
- · Balance of Payments Div.
- · Economic Modeling Div.
- Statistics Div.
- Monetary and Financial Statistics Div.
- Library.

Information Technology Dept.

- Software Development Groups.
- Office Support and Computer Services Div.
- · Operations Div.
- Infrastructure Div.
- Support Systems Div. Network Administration Div.
- IT Security Div.
- Database Administration Div. E-Government and Acquired
- Systems Administration Div.
- Quality Assurance Div.
- IT Equipments Information and Licenses Management Div.

Risk Management and Compliance Dept.

- Operational Risk Management
- · Financial Risk Management Div.
- Compliance Div.
- Business Continuity Management Div.
- · Studies and Analysis Div.
- Information and Business Technology Risk Managment

Open Market Operations and Public Debt Dept.

- · Primary Issues Div.
- Open Market Operations Div.
- Islamic Monetary Operations and Instruments Div.
- Supporting Operations Div.
- Analysis and Development
- · Advances and Financing Studies Div.
- · Advances and Financing Implementation Div.

Financial Consumer Protection Dept.

- Supervision and Examination on Bank Groups.
- Supervision and Examination on Non-Bank Financial Institution Groups.
- Complaints Handling Div. Legislation and Studies Div.
- · Financial Awareness and
- Literacy Div. Operations and Cheques.

Currency Issue Dept.

- · Cash Processing Groups.
- Currency Management Div. Strong Rooms and Tellers
- Management Div. · Currency Settlements and
- Safe Custody Div.
- Currency Museum.
- · Quality Management Div.

Payment Systems, Domestic **Banking Operations and Financial Inclusion Dept.**

- Large Value Payment and Settlement Systems Management Div.
- Retail Payment and Clearing Systems Management and E-Payment Services.
- Financial Inclusion. Back-Office and Settlements Div.
- Cheques Clearing Management
- Accounts Management Div.
- Public and Customers Front Office Div

Financial Dept.

- Accounting and Financial Systems Div.
- Financial Planning and Studies
- Administrative Expenditures and Settlements Div.
- Electronic Paying Communication Div.
- Agreements and Contracts Management Div.
- Major Tenders Management Div. Local Tenders Management Div.
- · Purchasing Management Div.
- Fixed Asset Management and Supplies Warehouse Div.

Deputy Governor / Mr. Ziad Ghanma

Permanent Committees

- Business Continuity Management. Human Resources.
- Financial Stability.

- Information Security and Cyber Security.
- Financial Technology and Innovation in Banking and Financial Sector.

Div.

Insurance Supervision Dept.

- Supervision of Insurance Companies Groups. Supervision of Insurance
- Services Providers Groups. Compliance and Legislations
- Studies Div.
- Insurance Disputes Resolutions

Oversight and Supervision on **National Payment Systems** Dept.

- Functional Oversight and Supervision Groups on Payment Systems Operators and Service Providers.
- · Technological Oversight and Supervision Groups on Payment Systems Operators and Service Providers.
- Licensing Div.
- Studies and Policies Div.
- Analysis and Monitoring Div.
- Fintech and Innovation Div.

Finance Companies and Credit Bureaus Supervision Dept.

- Finance Institutions and Credit Bureaus Examination Groups.
- Licensing Div.
- Studies and Legislation Div.

Investments & Foreign

Operations Dept. Investment Div.

- Settlements Div.
- L/C's and Payment Agreements Div.
- · Foreign Transfers and Banknotes Div
- · External Loans and Grants
- Correspondent Banks Div.
- · Foreign Accounts Div.
- Middle Office and Systems Administration.
- Banking Operations Div.

Studies and Legal Translation • Legislation Div.

Legal Consultations Div.

Litigation and Agreements

Legal Department

Examination on Bank Groups.

Banking Supervision Dept.

- Information and Related
- Technology Supervisory Group. Licensing Div.
- Banking Studies Div.
- Management and Data Analysis Div.
- Systems Administration Div. Follow Up Officer For Banks Under Liquidation.

Supervision of Anti-Money Laundering and Terrorism Financing Dept.

- AML/CFT Supervision.
- Analys and Follow-up Div. • Studies and Legislation Div.

- Domestic Accounts and Payments Div.
- Treasury Div.
- Administrative and Financial
- Central Accounting Div.

Agaba Branch

- Information Security Div.
- Affairs Div.
- Technical Support and Operations

Financial Stability Dept.

- Prudential Analysis Div.
- Financial Stability Div. Banking Crises Management

Information Security and Cyber Security Dept.

- · Cyber Security Div.
- Information Security Studies and Communications Div.

Irbid Branch

- Domestic Accounts and Payments
- · Treasury Div.
- · Administrative and Financial Affairs Div.
- Central Accounting Div.
- Technical Support and Operations

- Systemic Risk and Macro